

**ORTAL USA PRODUCT WARRANTY REGISTRATION**  
For Ortal Ltd. and Ortal USA, Inc. Products

Product Name/ Model Type: \_\_\_\_\_

Description: \_\_\_\_\_

Product Number: \_\_\_\_\_ Serial Number: \_\_\_\_\_

**Sales Information**

Distributor Information (if applicable)

Dealer Information

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Address: \_\_\_\_\_

PO Box: \_\_\_\_\_

PO Box: \_\_\_\_\_

City, State: \_\_\_\_\_

City, State: \_\_\_\_\_

Zip: \_\_\_\_\_

Zip: \_\_\_\_\_

**Installation Information**

Installer Company Information

Name: \_\_\_\_\_

Address: \_\_\_\_\_

PO Box: \_\_\_\_\_

City, State: \_\_\_\_\_

Zip: \_\_\_\_\_

Installation Technician Name: \_\_\_\_\_

NFI Gas Specialist ID #: \_\_\_\_\_

Date of Installation: \_\_\_\_\_

Installation Location: \_\_\_\_\_

Customer Company Name: \_\_\_\_\_

Customer Individual Name: \_\_\_\_\_

Address: \_\_\_\_\_

PO Box: \_\_\_\_\_

City, State: \_\_\_\_\_

Zip: \_\_\_\_\_

**Installation Comments:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

By signing below, customer acknowledges receipt of product manual and participation in training for unit's safe operation including an overview of safety warnings, operation instructions and maintenance requirements. Customer is aware of warnings in general and that glass will be hot during and after operation of the unit.

- Customer Signature: \_\_\_\_\_  
Signature Date: \_\_\_\_\_
- Installation Technician Signature: \_\_\_\_\_  
Signature Date: \_\_\_\_\_

**Return completed Registration Form within 30 days of installation but no later than 6 months from delivery date to:**

Ortal USA, Warranty Department  
8421 Canoga Avenue  
Canoga Park, CA 91304  
Fax: 818 678 0541  
E-mail: [service@ortalheat.com](mailto:service@ortalheat.com)

Complete and Return Both Pages

**Installation Checklist:**

**Installer, please complete each item and initial. Sign and date at bottom.**

1. Identify appliance installation location (based on the following):
  - a. Room location \_\_\_\_\_
  - b. Clearances to Combustibles \_\_\_\_\_
  - c. Venting Requirements \_\_\_\_\_
  - d. Mantle Clearances \_\_\_\_\_
  - e. Framing and Finishing Requirements \_\_\_\_\_
  
2. Put unit in place \_\_\_\_\_
  
3. Install vent \_\_\_\_\_
  
4. Make gas connections \_\_\_\_\_
  
5. Make electrical control connections to receptacle supplied with unit \_\_\_\_\_
  
6. Install standard and optional features \_\_\_\_\_
  - a. Remove glass (see instructions for handling glass included in installation manual) \_\_\_\_\_
  - b. Place media (see placement layout included in installation manual) \_\_\_\_\_
  - c. Re-install glass, including sealant with glass to glass connections \_\_\_\_\_
  
7. Test
  - a. Pressure \_\_\_\_\_
  - b. Pilot \_\_\_\_\_
  - c. Burner \_\_\_\_\_
  
8. Complete framing and cover wall \_\_\_\_\_
  - a. Vent openings/louvers for air circulation \_\_\_\_\_
    - i. Above and below firebox \_\_\_\_\_
  - b. Access doors for service \_\_\_\_\_
    - i. Place spare label on interior side of access door \_\_\_\_\_
  
9. Final check \_\_\_\_\_
  
10. Before releasing unit to customer for use without installer supervision, the installer must:
  - a. Ensure that the appliance is burning correctly \_\_\_\_\_
  - b. Review and explain unit operation to customer \_\_\_\_\_
  - c. Review and explain safety warnings to customer \_\_\_\_\_
  - d. Review and explain to customer that glass is hot during and after operation \_\_\_\_\_
  - e. Review and explain maintenance requirements to customer \_\_\_\_\_
  - f. Review and explain warranty requirements to customer \_\_\_\_\_

Installation Technician Signature:

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Signature Date:

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Complete and Return Both Pages